

DLSC Directive 4600.7

DLSC-V

4 Oct 96

REPORTING UNSCHEDULED INTERRUPTIONS (OUTAGES)
OF LEASED COMMUNICATIONS

A. REFERENCES

1. This directive hereby cancels DLSC-R 4600.7, Reporting Unscheduled Interruptions (Outages) Of Leased Communications, August 21, 1990.

2. DoDD 3222.4, Electronic Warfare (EW) and Command and Control Warfare (C2W) Countermeasures.

B. PURPOSE. This directive:

1. Supersedes reference A1.

2. Assigns command responsibilities to appropriate DLSC organizational elements, prescribing supplemental procedures implementing DoDD 3222.4.

C. APPLICABILITY AND SCOPE. This directive applies to all Defense Logistics Services Center (DLSC) and Defense Reutilization and Marketing Service (DRMS) organizational elements.

D. DEFINITIONS.

1. Automatic Digital Network (AUTODIN).

2. Automatic Switching Center (ASC). AUTODIN relay centers directly connected with two DLSC Message Distribution Terminals (MDTs), processing narrative messages.

3. Global Command and Control System (GCCS).

4. Defense Automated Addressing System (DAAS). DLA electronic messaging gateway station located at Dayton, OH, and Tracey, CA, processing (DLSC/DRMS) data messages.

5. Defense Megacenters Columbus (DMC). Consolidated Defense Logistics Agency (DLA) data message relay center located in Columbus, Ohio.

6. Defense Switched Network (DSN). Global DoD telephone network formerly called "AUTOVON".

7. Message Accountability and Delivery System (MADS). DLA data processing system residing on host mainframe(s). Two versions maintained by DLSC-VSC (one version each supports data processing for DLSC and DRMS).

8. Message Distribution Terminals (MDT). AUTODIN narrative message terminals processing classified and unclassified traffic, directly connected with two ASCs.

9. Situation Report (SITREP). Messages prepared and transmitted to interested agencies reporting unusual communications outages.

E. POLICY. Follow the procedures prescribed in DoDD 3222.4 in reporting unscheduled leased communications interruptions.

1. Immediately report all GCCS interruptions to the Chief, Communications Branch (DLSC-VSC), and the Chief, Services Division (DLSC-VS).

2. The Chief, Communications Branch (DLSC-VSC), will immediately report DSN outages exceeding 30 minutes' duration to DLSC-VS.

F. RESPONSIBILITIES.

1. The Telephone Control Officer (TCO), or Senior Communications Center Technician On Duty (normal duty hours), or the Staff Duty Officer (SDO) (after duty hours) will:

- a. Immediately report GCCS, AUTODIN MDTs and/or MADS outages exceeding 30 minutes to the Chief, Communications Branch or Alternate (DLSC-VSC).

- b. Contact the DAAS floor supervisor or the DMC operations supervisor on MADS outages. Contact the appropriate ASC (trunk outages) or Validity Corporation (MDT maintenance), on AUTODIN MDT outages.

- c. Log all outage details and persons contacted in the Communications Center's Master Station Log, or the SDO Log.

2. The Chief, Communications Branch (DLSC-VSC), will:

- a. Report GCCS, AUTODIN, or MADS outages to the Chief, Services Division (DLSC-VS).

- b. Administer reporting procedures prescribed in DoDD 3222.4 and this directive.

- c. Prepare and submit applicable SITREP to the Chief, Services Division for review.

- d. Advise Emergency Plans Officers (DLSC-R) of AUTODIN or MADS outages causing significant DLSC/DRMS mission impacts, or resulting in alternate routing procedure activation.

- e. Notify the TCO, senior telephone repair technicians, and/or commercial vendor(s) of GCCS outages.

- f. Review this directive annually and keep it current.

3. The Chief, Services Division (DLSC-VS), will:

- a. Advise the Director, Directorate of Logistics Information Distribution (DLSC-V) of AUTODIN, MADS, or GCCS outages exceeding 30 minutes or impacting DLSC/DRMS mission requirements.

- b. Review the SITREP(s) received from DLSC-VSC and release for transmission to proper addressees in accordance with DoDD 3222.4.

4. The Director, Directorate of Logistics Information Distribution (DLSC-V) will advise the DLSC/DRMS Commanders and other organizational elements on AUTODIN, MADS, or GCCS outages as appropriate.

G. EFFECTIVE DATE AND IMPLEMENTATION. Implement this publication effective upon distribution.

H. Use the following forms and special reports for this directive:

1. Communications Center Master Station Log.

2. Staff Duty Officer Log.

3. DLSC Special SITREP.

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